

Basir Mukhtar

Programme & Portfolio Manager, Group-Level PMO, Agile/SAFe Delivery & Digital Transformation

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PROFESSIONAL SUMMARY

Programme and portfolio leader with 14+ years turning complex, multi-workstream initiatives into structured, predictable delivery. Operates at group level within the FirstTech / IHC ecosystem, governing the portfolio of digital, technology and business initiatives on behalf of senior leadership and founders. Owns portfolio governance and prioritization, programme delivery across concurrent workstreams, cross-programme dependencies and RAID, and the executive dashboards and decision logs leaders need to steer with confidence. Brings scaled-agile cadence, including PI planning, to delivery; has launched new markets and products from scratch, led portfolios worth tens of millions, and modernized manual operations through enterprise platforms, including in regulated and government-facing environments.

CORE COMPETENCIES

- Portfolio governance & prioritization
- Programme & multi-workstream delivery
- PI planning & train coordination
- RAID & change control
- Portfolio dashboards & decision logs
- Enterprise platform delivery
- Regulated & government-facing delivery
- PMO operating models
- Scaled-agile delivery (SAFe)
- Cross-programme dependency management
- Executive & founder-level reporting
- Digital transformation
- Stakeholder & vendor management
- Tooling: Jira, Power BI

SELECTED ACHIEVEMENTS

- ▶ Governed **group-level portfolio delivery**, launching a new market and 5 products from scratch within an IHC-group InsurTech.
- ▶ Established delivery governance and reporting frameworks that **cut go-to-market and change timelines by ~30%**.
- ▶ Strengthened portfolio governance and leadership alignment, contributing to **~40% cost reduction** and avoidance of critical delivery risks.
- ▶ Led **7+ large-scale, \$30M+ programmes** and coordinated \$50M+ in technical initiatives across 6 business verticals.
- ▶ Drove **200% growth** in an internal project & technology portfolio through disciplined delivery governance.

PROFESSIONAL EXPERIENCE

Project Manager - PMO, Shory (FirstTech / IHC)

Aug 2024 - Present

Abu Dhabi, UAE

- Run group-level PMO: portfolio governance, prioritization and delivery across concurrent workstreams on behalf of founders and senior leadership.
- Own cross-programme dependency and RAID management, change control, and the executive/founder reporting cadence.
- Bring scaled-agile cadence, including PI planning, to delivery across the portfolio.
- Governed portfolio delivery that launched a new market and 5 products from scratch; cut go-to-market and change timelines by ~30%.

Project Manager, Aether

Mar 2021 - Jul 2024

Dubai, UAE

- Led 7+ large-scale (\$30M+) AI-driven programmes from initiation through delivery.
- Coordinated \$50M+ in technical initiatives across 6 business verticals.
- Drove 200% growth in an internal project & technology portfolio through disciplined delivery governance.

Projects & Tech Coordinator, AAAGENCY

Apr 2015 - Mar 2021

Dubai, UAE

- Directed 100+ projects and 10+ programmes for multinational clients including Meraas, CBRE and Informa.
- Delivered weekly C-suite reporting on portfolio status, risks and delivery.

Project Coordinator, Speed Groups

Sep 2013 - Mar 2015

Dubai, UAE

- Delivered 50+ web and mobile projects across multiple clients.
- Partnered with Ajman Government on paperless digitization initiatives.
- Drove ISO 9001 adoption across delivery processes.

Software Engineering & Team Lead roles

2011 - 2013

Pakistan

- Earlier engineering and team leadership roles that grounded a delivery career in hands-on technical execution.

CERTIFICATIONS

Practical Application of Gen AI for Project Managers, PMI (2025)

Scrum Fundamentals Certified (SFC), VMEdu

Strategic Thinking, LinkedIn

Google Analytics (Advanced), Google

Project Management Professional (PMP), formal training completed

Currently pursuing: SAFe Agilist (SA) / RTE

EDUCATION & LANGUAGES

Master of Science (MS), Computer Software Engineering

SZABIST, Shaheed Zulfikar Ali Bhutto Institute of Science & Technology · Dubai, UAE · 2018-2020

Bachelor of Computer Science (BSCS)

Virtual University of Pakistan · 2010-2014

Languages: English, Urdu, Punjabi